



Brief to Distribution Network Operators

PH Jones was formed in 1963 and offer a wide range of services including, gas maintenance contacts, gas and electrical installations, electrical wiring and void management to landlords. In 2011, British Gas acquired 100% of the business and following a successful restructuring and investment programme, PH Jones is now in a position to expand our service offering.

PH Jones through contracts with two electrical Distribution Network Operators (DNOs) has developed resources to offer a range of specialised electrical services. Working closely with the DNOs and landlords we are able to identify priority buildings based upon established risk factors related to the condition and size of the building infrastructure. In many cases, OFGEM funding is available resulting in no cost to the landlord.

Services available from PH Jones



Asset Assessment Surveys

PH Jones is able to complete an asset assessment survey to identify priority properties for upgrading. Once potential properties have been identified from an initial desktop evaluation, we make arrangements with the owner / managing agent to facilitate an assessment of the building. The results then allow us to produce a report which is returned to the DNO along with a quotation for the work to be completed.



Lateral Mains Replacement

Within many communal buildings including tower blocks and sheltered housing, the electrical wiring in particular, the lateral mains may be dated ageing back to when the building was originally constructed and in need of replacing. The communal electrical wiring was generally installed by the original building contractor and has therefore become the responsibility of the landlord to ensure it is safe and maintained.



Mural Wiring

In conjunction with our civil's contractors and cable jointing services teams, PH Jones is able to assess and upgrade properties that are supplied by mural wiring systems.



Cable Head Changes and Jointing Services

Cable head changes may require the service cable to be temporarily cut to facilitate the safe modernisation of the cable head. PH Jones will gain approval for all excavations / traffic management prior to the work commencing before final reinstatement is made with the appropriate authorities.



Service Connections to Overhead Line Upgrade Programmes

PH Jones have dedicated engineers who are able to work with overhead line specialists to facilitate the provision of the service connection to remote properties such as farms, industrial units, detached houses and cottages whose supply is delivered by overhead cabling.



Reactive Response Services

PH Jones operate the 24/7 emergency call out services for one of the DNO regions. Engineers attend site within a three hour response time and have returned customers back on supply within a twelve hour period. We have also provided resources during the extreme weather conditions and in instances when the network has been vandalised.

PH Jones would welcome the opportunity to meet and understand the requirements and obligations of DNOs and how these services are currently sourced. We can demonstrate a proven track record in offering a turnkey solution to meet your requirements in upgrading your electrical infrastructure and would be delighted to meet to discuss in more detail.

For further information, please contact:

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